



DICT
DEPARTMENT OF INFORMATION AND
COMMUNICATIONS TECHNOLOGY

OVERVIEW OF THE **E-GOVERNMENT MASTERPLAN 2022**

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OIC, Plans and Policy Development Division

DEPARTMENT MANDATE

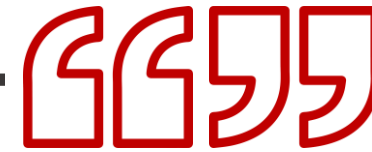
Republic Act No. 10844

The Department of Information and Communications Technology shall be the primary policy, planning, coordinating, implementing, and administrative entity of the Executive Branch of the government that will **plan, develop, and promote the national ICT development agenda.**



E-GOVERNMENT MASTERPLAN 2022

aims to improve the organizational and inter-governmental coordination, and address personnel and capability issues in utilizing ICTs for more efficient operations, public service delivery, and support business to perform more effectively.

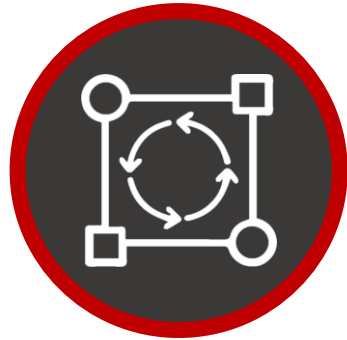


Envisions to **promote open governance** through **digital transformation of processes** involved in delivering services through an **interoperable government ICT network and systems** nationwide to achieve **one digitized government.**

OBJECTIVES



**Optimize
Government
Operations
(G2G)**



**Transform
Services
(G2B)**



**Engage
Citizens
(G2C)**



**Empower
Government
Employees
(G2E)**

BENEFITS OF E-GOVERNMENT



FOR GOVERNMENT

- Developing cost effective and efficient delivery of public service
- Provision of a platform for agencies to collaborate and share resources



FOR GOVERNMENT EMPLOYEES

- Enhancing the ICT competency of its civil service
- Providing the needed ICT resources to improve quality of service



FOR CITIZENS

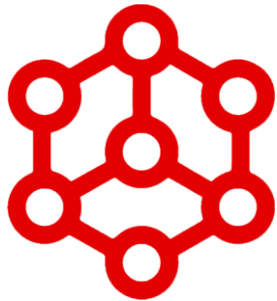
- Allowing better access to public services in terms of availability, speed, cost and convenience



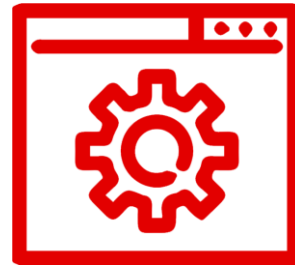
FOR BUSINESSES

- Providing the needed support to make it easier to invest, operate and set-up new businesses

EXPECTED OUTCOMES



Bring cohesion to the ICT programs of the government that has historically been developed in silos



Rationalize all software automation and infrastructure development initiatives across government to converge into a standards-based framework



Promote opportunities for acculturation and re-habitation (mindset formation)

PHILIPPINE DIGITAL GOVERNANCE TRANSFORMATION



**Platform of
Transparency and
Accountability in
Governance**



**Platform of Efficiency
and Agility in
Government
Operations**



**Platform of
Direct Citizen
Engagement**



**Platform of
Innovation**

COMMITMENTS



Adopting the whole-of-government approach in delivering basic services by becoming a “One Connected Government”.



Government must therefore begin the process of confidence-building by being clean, fair and citizen-centered



Identified e-Service as the key factor to enhance ASEAN service abilities towards economic sustainability, the growth and integration of ASEAN

E-GOVERNMENT MASTERPLAN 2022

Strategize how to
simplify and
re-engineer processes
as needed

Help make access to
accurate information
faster and less costly

Provide more
transparency and
greater accountability



**ne digitized
government**
P H I L I P P I N E S



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THANK YOU!



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