

Survey on Information and Communication Technology Sector Key Indicators

Indicator	2010	2013	2015	2017
Number of Employees	303,882	371,520	386,952	394,863
Number of Establishments	2,379	4,251	3,786	3,648
Percentage of Establishments with Computer and Other Hardware	97.48	98.78	98.50	99.60
Percentage of Establishments with Internet Access	92.06	96.26	96.70	97.90
Percentage of Establishments which Used the Internet for Downloading or Requesting Government Forms	66.76	72.80	77.00	79.30
Percentage of Establishments which Used the Internet for Obtaining Information from Government Organizations	70.05	80.69	83.80	79.10
Percentage of Establishments with Wired Local Area Network	29.09	47.35	61.60	77.40
Percentage of Establishments which Used the Internet for Completing Forms On-line or Sending Completed Forms	45.11	53.10	65.10	73.20
Percentage of Employees Using Computer Routinely at Work	48.53	46.55	47.90	63.80
Percentage of Establishments which Used the Internet for Obtaining Information from Other Organizations	46.89	51.47	47.40	61.20
Percentage of Employees Using Computer with Internet Connection Routinely at Work	31.26	38.16	40.00	57.20
Percentage of Establishments with Wireless Local Area Network	15.22	32.53	42.10	54.30
Percentage of Establishments which Used the Internet for Making On-line Payments to Government Corporations	28.72	35.07	49.20	53.40
Percentage of Establishments which Used the Internet for Sharing or Distribution of Information within the Establishment	59.36	61.83	51.50	50.20
Percentage of Establishments which Used the Internet for Finance Accounting and Auditing	29.82	31.18	41.20	46.90
Percentage of Establishments which Used the Internet for Sharing or Distribution of Information with Other Organizations	41.92	43.38	39.80	44.90
Percentage of Establishments with Website	38.71	25.99	29.50	43.70
Percentage of Establishments which Used the Internet for Internal or External Recruitment	37.53	39.15	40.60	43.10
Percentage of Establishments which Used the Internet for Staff Training	26.35	29.01	31.60	36.80
Percentage of Establishments with Intranet	27.66	27.85	28.20	31.20
Percentage of Establishments with Business Transaction via Cellular Mobile Phone	16.06	15.43	17.40	26.80
Percentage of Establishments with E-commerce via the Internet	18.28	11.13	13.50	22.20
Percentage of Establishments with Wide Area Network	16.48	18.70	17.00	20.40
Percentage of Establishments with Extranet	7.36	9.01	8.50	8.50
Percentage of Establishments with E-commerce via Computer Networks Other than the Internet	7.40	3.41	1.50	3.40

Source: <https://psa.gov.ph/tags/sict>